FUSE VoIP | CLOUD PBX

## Simple, Flexible, and Easy-to-Scale Cloud PBX Solution

With Fuse VoIP - Cloud PBX, you get all the phone features your business needs with low upfront costs and no hardware or software to maintain. Avoid complicated bundles and system limitations by taking advantage of a Cloud PBX that is designed for the modern office.

Cloud PBX Features

- Contiguous US/CAN unlimited minutes
- Phone Number: Port Existing or Get New
- Call Forwarding
- Call Recording
- Call Parking
- Call Hold
- Call Waiting

- Simultaneous Ring
- Mobile/ Web Softphone
- Virtual Voicemail Box
- Follow Me / Call Forwarding
- Voicemail Indicator
- Call Screening / Blocking
- Voicemail to Email

- Directory Assistance (411)
- Emergency Assistance (911)
- Custom Music on Hold (MOH)
- Custom CallerID
- Interactive Voice Response (IVR)
- Auto Attendants
- Many, Many More!

Portal Features

- Call Log / Call Detail Records
- Device Management
- Call Statistics
- Call Reports
- Call Recording / Download
- Call Screening List

- Phone Management
- Voicemail Management
- Call Forwarding Management
- WebRTC Browser Phone
- Conference Bridge Control
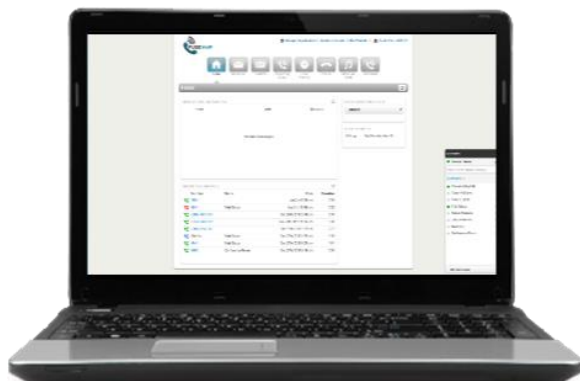
Cloud PBX Features

Pre-configured PBX & IP Phones
Cloud PBX and all extensions come configured with Busy Lamp Field, Intercom, Paging, Hunt Group, Audio Conference, etc.

Unlimited Incoming Simultaneous Calls
Users can receive unlimited simultaneous calls on their phone number.

Unlimited Outgoing Simultaneous Calls
Users can place unlimited simultaneous calls. Call limitations exist on IP phones and Softphones.

Call Routing by Phone Number
Route the call to a different destination (extension or auto-attendant) based on the number called.

Auto-Attendant / IVR
The Auto Attendant receives calls, provides the caller with different assistance options and transfers calls.

Voicemail
Leave a voice message when the user is unavailable.

Voicemail Retrieve Options
Read voicemail from IP phone, smartphone, email or web console.

Voicemail Forward
Forward a voicemail to another user.

Message Waiting Indicator
Indicates that a message is waiting in the user voicemail.

Call Hold / Resume
Place/Resume a call on hold.

Call Park / Call Pickup
Park a call from a phone and pick it up from another phone.

Music on Hold
Allows user to select the MP3/WAV music that will be played.

Phone Book
List of company extensions.

Busy Lamp Field
See whether or not another extension is busy.

Call Blocking / Selective Call Rejection / Call Screening
Block incoming calls that are part of a list of phone numbers.

Call Recording – Automatic
Record all calls from the beginning to the end.

Call Recording – On Demand
Record a call from a user.

Call Return – Redial
Return a call using the automatic redial function.

Call Transfer – External
Transfer a call to an external number/contact.

Call Transfer – Internal
Transfer a call to an extension.

Call Transfer to Voicemail
Transfer a call to voicemail.

Call Forward – Manual
Forward incoming call to an extension.

Call Forward – Automatic
Forward incoming call to an extension.

Call Forward – Phone Number
Forward incoming call to an external phone number.

Anonymous Call Rejection
Block calls from people who have blocked their caller ID.

Call Waiting
User will hear a tone that indicates a new incoming call. The current call can be put on hold to pick up the new call.

Intercom / Paging
Page using the intercom.

Audio Conference Bridge
Audio conferencing.

Caller ID
Display the phone number/name of the caller.

Caller ID Delivery Blocking / CLI Hide
Calling line ID will not be displayed when dialing out.

Do Not Disturb
When enabled, sends incoming calls to the VM.

HD Voice
Highest performance audio codecs – G.722.

Call Forking / Simultaneous Ringing
An incoming call rings on all devices (IP Phone & Smartphone).

Follow Me
An incoming call rings a mobile/cellular phone when the user is unavailable.

Multi Device
Ability to handle communication on multiple devices (desktop phone, mobile device (BYOD), web browser, PC).

WebRTC
Place a call from a Web Browser.

Web Fax
Send and receive faxes as PDF email attachments.

IP Phone Auto-Provisioning
IP Phones are automatically configured on boot up.

Softphone Auto-Provisioning
Softphones are configured automatically with a QR code.

Email Notification and Fax Management
Notifications and faxes can be sent to multiple email addresses (no need to create a distribution group).

Group Pickup
User can pick an incoming call from another user or group of users.

Hunt Groups
Distribute phone calls from a phone number to a group of users/extensions.